Internet Self-Response Portal
The Online Option

The 2020 Census, 2020census.gov
This Overview Includes:

- **Key things** about the Internet Self-Response Portal (ISR)
- The **letter** housing units will receive in mid- to late March
- Type of Enumeration (TEA) **maps** that show which kind of mailing census tracts will receive
- The **ISR experience**
  - using your ID
  - responding **without an ID**
  - using a **mobile phone**
- Guidelines for setting up a **census kiosk**
Key Things to Know
Key Things to Know

• Housing units will receive a letter with a **12-digit code**.
  – This code is entered into the ISR to begin filling out the form.
  – If someone does not have a code, no worries, select “...do not have a Census ID...” from the login screen.

• There are **13 languages** available online and the form can be filled out using the corresponding language keyboard. It is not, however, possible to draw characters when filling in your information. ([video guides](#))
Key Things to Know

• The form must be completed in **one sitting**.
  − If there is no activity for 13 minutes, a reminder will pop up to complete the form.
  − If there is no activity for 15 minutes, the session will end, and the respondent will have to start from the beginning.

For security reasons, this session has been terminated.

If you think you have reached this screen in error, [please start the questionnaire over](#), or call the phone number printed on your materials or listed below.

1-844-330-2020
Key Thing to Know

The site is secure, here’s how to tell

The .gov means it's official.
Federal government websites often end in .gov or .mil. Before sharing sensitive information, make sure you’re on a federal government site.

The site is secure.
The https:// ensures that you are connecting to the official website and that any information you provide is encrypted and transmitted securely.
Key Things to Know

• Use , located on the lower right-hand side of the screen, when you want to go forward or backwards a page.

• **Resources** for organizations setting up census kiosks are available at the end of this document (slide 54).
What to Expect
What to Expect

Housing units receive a letter

(see more information)
Note

• Paper forms will be mailed a few weeks after the initial letter
• Phone number to call for assistance
Where to Expect It
Type of Enumeration Area (TEA)

Source: censushardtocountmaps2020.us
See also: census.gov/roam; 2020census.gov
Internet Self-Response Portal (ISR)

Census Bureau videos video guides to completing the 2020 Census online - over 60 languages! (youtube)
Welcome to the 2020 Census

- It's quick and easy. The 2020 Census questionnaire will take about 10 minutes to complete.
- It’s safe, secure, and confidential. Your information and privacy are protected.
- Your response helps to direct billions of dollars in federal funds to local communities for schools, roads, and other public services.
- Results from the 2020 Census will be used to determine the number of seats each state has in Congress and your political representation at all levels of government.

Getting started:

- You must complete your questionnaire once you begin. If you leave the questionnaire and return later, you will have to start over.
- Do not use the web browser buttons (back, forward, or close browser). Use the buttons within the questionnaire to navigate.
- For best results, use the latest version of Chrome, Firefox, Internet Explorer, or Safari. Enable cookies.
12 Non-English Languages Available

Witamy w Spisie Ludności 2020

- Jest to szybkie i łatwe. Wypełnienie kwestionariusza Spisu Ludności 2020 potrwa około 10 minut.
- Jest to bezpieczne i poufne. Pana/Pani informacje i prywatność są chronione.
- Pana/Pani odpowiedź pomoże rozdzielić miliardy dolarów funduszy federalnych pomiędzy społeczności lokalne, na szkoły, drogi i publiczne usługi.
- Wyniki Spisu Ludności 2020 będą wykorzystane do ustalenia liczby miejsc, jakie każde ze stanów będzie miało w Kongresie, co zapewni polityczne przedstawicielstwo Pana/Pani społeczności na wszystkich szczeblach władz.

Na początek:

- Po rozpoczęciu wypełniania kwestionariusza trzeba go doprowadzić do końca. Jeżeli zostawi się kwestionariusz, aby wrócić do niego później, trzeba będzie zacząć od nowa.
- Proszę nie używać przycisków przeglądarki (wstaw, dalej, zamykanie przeglądarki). Do nawiązania służą przyciski kwestionariusza.
- Najlepiej posłużyć się najnowszą wersją przeglądarki Chrome, Firefox, Internet Explorer lub Safari. Należy włączyć cookies.

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** Powiadomienie Urzędu Spisu Ludności USA oraz Ostrzeżenie o konieczności udzielenia zgody **

Użytkuje Pan/Pani dostęp do roboczej sieci komputerowej USA. Wszelkie informacje wprowadzane do tego systemu są traktowane poufnie. Urząd Spisu Ludności może je wykorzystać do celów statystycznych oraz do poprawy działania strony internetowej. Aby dowiedzieć się więcej na temat korzystania z systemu oraz ochrony Pana/Pani prywatności, proszę odwiedzić naszą stronę internetową dotyczącą prywatności pod adresem https://www.census.gov/about/policies/privacy/privacy-policy.html.
The ID Response: Enter 12-Digit ID and Login

Please Log In

Use the materials we mailed to you or left at your door. All the information that you provide will remain confidential.

Where can I find my 12-digit Census ID?

Please enter the 12-digit Census ID found in the materials we mailed to you or left at your door.

Login

If you do not have a Census ID, click here.
Verify Your Address

Are you completing the 2020 Census questionnaire for the address below?

1307 BARNARD DR Sim Data ZZ 89102 1805
Sim Data NV 89102

- Yes
- No

Next
Confirm Address on April 1, 2020

On April 1, 2020, will you be living or staying at 1307 BARNARD DR Sim Data ZZ 89102 18057?

- Yes
- No
Enter Name and Phone Number (phone number is optional)
Have a Question?

Use the FAQs!
Begin with Household Questions
Enter the Names of Everyone in the Household

What is the name of each person who will be living or staying at 1307 BARNARD DR Sim Data ZZ 89102 1805 on April 1, 2020?

For more information on who to include, click here.

Enter names until you have listed everyone who will be living or staying there, then continue to the next page.

The names listed so far are:

- Jane Smith

<table>
<thead>
<tr>
<th>First Name</th>
<th>Middle Name</th>
<th>Last Name(s)</th>
</tr>
</thead>
<tbody>
<tr>
<td>John</td>
<td></td>
<td>Smith</td>
</tr>
</tbody>
</table>

+ Add another person
We do not want to miss any people who might be staying at 1307 BARNARD DR Sim Data ZZ 89102 1805 on April 1, 2020.

For example:
- Children, related or unrelated, such as newborn babies, grandchildren, or foster children
- Relatives, such as adult children, nieces, nephews, cousins, or in-laws
- Roommates or other nonrelatives
- People without a permanent place to live

The names listed so far are:
- Jane Smith
- John Smith

Will there be any ADDITIONAL people that you did not already list?
For more information on who to include, click here. 🌐

- Yes
- No
Select Type of Housing Unit

On April 1, 2020, will the house, apartment, or mobile home at 1307 BARNARD DR Sim Data ZZ 89102 1805 be -

- Owned by you or someone in this household with a mortgage or loan (including home equity loans)?
- Owned by you or someone in this household free and clear (without a mortgage or loan)?
- Rented?
- Occupied without payment of rent?
Select Home Owner (if applicable)
Next question is about people
Select Sex

What is John Smith’s sex?

- Male
- Female
Enter Date of Birth
(age is automatically calculated but can be manually changed)
Select Hispanic Origin

Is John Smith of Hispanic, Latino, or Spanish origin?

- No, not of Hispanic, Latino, or Spanish origin
- Yes, Mexican, Mexican American, Chicano
- Yes, Puerto Rican
- Yes, Cuban
- Yes, another Hispanic, Latino, or Spanish origin

Enter, for example, Salvadoran, Dominican, Colombian, Guatemalan, Spaniard, Ecuadorian, etc.

Do
Select Race

What is John Smith’s race?
Select one or more boxes AND enter origins. For this census, Hispanic origins are not races.

- White
  Enter, for example, German, Irish, English, Italian, Lebanese, Egyptian, etc.

- Black or African American
  Enter, for example, African American, Jamaican, Haitian, Nigerian, Ethiopian, Somali, etc.

- American Indian or Alaska Native
  Enter name of enrolled or principal tribe(s), for example, Na Community, etc.

Here’s all the options!
Optional: Include Origin Details (text boxes will expand to include more information)
Make Edits or Start with the Next Person
Select Relationship to Person 1

How is Jane Smith related to John Smith?

Jane Smith is John Smith’s...

- Opposite-sex husband/wife/spouse
- Opposite-sex unmarried partner
- Same-sex husband/wife/spouse
- Same-sex unmarried partner
- Biological son or daughter
- Adopted son or daughter
- Stepson or stepdaughter
- Brother or sister
- Other relative
- Roommate or housemate
- Foster child
- Other nonrelative

Here’s all the options!
Questions About Person 2

What is Jane Smith's sex?

- Male
- Female

What is Jane Smith's date of birth?

If you don't know the date of birth, click here.

Month: [Dropdown]
Day: [Dropdown]
Year: [Dropdown]

What is Jane Smith's race?

Select one or more boxes AND enter origins. For this census, 

- White

Enter, for example, German, Irish, English, Italian, Lebanese, etc.

- Black or African American

Enter, for example, African American, Jamaican, Haitian, Nigen

Haitian

- American Indian or Alaska Native

Enter name of enrolled or principal tribe(s), for example, Navaj Community, etc.

- Chinese
When All People Are Entered, Go to Final Questions
Ensuring Everyone is Counted Only Once

We would like to make sure everyone is only counted once. Some people live or stay in more than one place.

For example:
- With a parent, grandparent, or other person
- While attending college
- For a military assignment
- To be closer to a job or business
- In a nursing home or group home
- In a jail or prison
- At a seasonal or second residence

Do any of the following people usually live or stay somewhere else, other than 1307 BARNARD DR Sim Data ZZ 89102 1805?

Select all that apply.

- John Smith
- Jane Smith
- None of the above
Last Chance to Make Changes

You are almost finished and are now ready to send your responses. Once your questionnaire is submitted, you will not be able to access your information or change any of your responses. After you submit your responses and are shown the confirmation page, you may close the web browser.

You must select SUBMIT to complete your questionnaire. Would you like to submit your responses now?
A Confirmation that Form is Submitted

Thank you for completing the 2020 Census questionnaire for:

1307 BARNARD DR Sim Data ZZ 89102 1805
Sim Data NV 89102
November 8, 2019 10:56:02 AM EST

If you receive other mail from the Census Bureau about the 2020 Census in the next few days, please disregard it. That mail may have been sent out before today.

If you have any questions, please call the phone number printed in your materials or listed below.

1-844-330-2020

Confirmation #: 176039113

Visit 2020Census.gov

Save or Print this Screen

You may close the browser.
Don’t Have an ID? No Worries!
The Start of the Form is Slightly Different...
Select “...do not have a Census ID...”
Select Where You Will Live on April 1, 2020

In order to collect your address, we first need to know where you will be living on April 1, 2020. (Help)

Please select where you will be living on April 1, 2020.

- A U.S. state or the District of Columbia
- Puerto Rico
- Somewhere else

Next »
Enter an Address, if Available

Where will you be living on April 1, 2020? (Help)

Please provide a complete street address for your residence. Provide the street address you would use to have a package delivered directly to your residence, not a rural route or P.O. Box address used for mailing purposes. A street address is the most helpful for processing your response.

Address Number
Ex: 101

Street Name
Ex: N Main St

Apt/Unit
Ex: Apt 23

City

State

ZIP Code

I do not have a street address
No Street Address Available
Select Rural Address

Do you have a Rural Route address?

- Yes
- No

[Next]
Select Homelessness

Will you be experiencing homelessness on April 1, 2020?

- Yes
- No
Enter as Much Detail as Possible

Please provide a city and state, or ZIP Code where you will be living on April 1, 2020.
Also, describe the physical location in the space provided.

City  
State  
ZIP Code

Please provide as much information as possible.

For example:

- a location description such as “The apartment over the gas station”
or “The brick house with the screened porch on the northeast corner of Farm Road and HI 46” or
- a name of a park, street intersection or shelter, if you will be experiencing homelessness on April 1, 2020, as well as the name of the city and state. For example, “Friendship Park, Anywhere, PA.”
Using a Mobile Phone
Open a Browser

Go to my2020census.gov to start the form.
Start Your Questionnaire

• Enter ID or Select “...do not have a Census ID...”

• Enter name and phone number
Household Questions

• Names of everyone at your address

• Type of housing unit
People Questions

Enter:

- sex
- data of birth & age
- hispanic origin
- race

For everyone in your household!
Submit!

Thank you for completing the 2020 Census questionnaire for:

If you receive other mail from the Census Bureau about the 2020 Census in the next few days, please disregard it. That mail may have been sent out before today.

If you have any questions, please call the phone number printed in your materials or listed below.

1-844-330-2020

Confirmation #: 71f5785a-781d-4df5-8d82-6cd83db0a69d

Visit 2020Census.gov
Census Kiosks
Guidelines for Setting Up a Census Kiosk

• Censuscounts.org
  – GOTC toolkit, censuscounts.org/gotc-toolkit-cybersecurity/
• Other resources
  – American Library Association, ala.org/advocacy/govinfo/census
  – Digital Equity Lab, digitalequitylab.org
  – Code for America is helping to build digital capacity for the count. Find out if they’re in your city, brigade.codeforamerica.org